

# General Product Information

*Discover The Dynabrade Difference!*

## MISSION STATEMENT

*To exceed the expectations of our customers through the innovative design of the highest quality abrasive power tools and related accessories.*

### Product Line

Founded in 1969, Dynabrade has earned a reputation and position of continued leadership in the innovative design and manufacturing of unique portable abrasive power tools. Dynabrade tools grind, deburr, file, sand and polish to meet the needs of many industries for work with metals, wood, plastics, glass, rubber, stone, fiberglass, composites and much more.

### Continuous Quality Control

Every Dynabrade product undergoes rigorous performance tests at precise stages, from design conception through product assembly and packaging, to insure they meet our own high standards and the demands of our customers. Our goal is to maintain or improve Dynabrade quality with product and service performance levels that equal or exceed that of any competitor, and to exceed customers' expectations worldwide.

### Continued Leadership in Research and Development

Many industrial applications have unique requirements that cannot be met with our general line of air tools. Our research and development teams are continually upgrading our product offering based on market needs and new technology, coupled with the latest innovations and technological advancements in the abrasive industry. We make ongoing investments in plant, equipment and manufacturing processes to improve the quality of our products. Our goals are to solve abrasive user problems, increase productivity and lower total costs. Our constantly growing product line, together with many years of design engineering, research and development experience, proves our ability and commitment to provide continued leadership in the portable abrasive power tool industry.

### One Year Warranty on Tools

Following the reasonable assumption that any inherent defect, which might prevail in a product, will become apparent to the user within one year from the date of purchase, all equipment of our manufacture is warranted against defects in workmanship and materials under normal use and service. We shall repair or replace at our factory, any equipment or part thereof that shall, within one year after delivery to the original purchaser, indicate upon our examination to have been defective. Our obligation is contingent upon proper use of Dynabrade tools in accordance with factory recommendations, instructions and safety practices. It shall not apply to equipment, which has been subject to misuse, negligence, accident or tampering in any way so as to affect its normal performance. Normally wearable parts such as bearings, contact wheels, rotor blades, etc., are not covered under this warranty.

### Dynabrade Trademarks

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### Two Year Warranty on Portable Vacuums

Two years from date of purchase, all Portable Vacuums of our manufacture are warranted against defects in workmanship and materials under normal use and service. Our obligation is contingent upon proper use of Dynabrade Vacuums in accordance with factory recommendations, instructions and safety practices. It shall not apply to equipment which has been subject to accident, negligence or misuse, such as using incorrect filters. It shall also not apply to equipment that has been tampered with in any way so as to affect its normal performance. Normally wearable parts such as Electrical Motor Brushes, Hoses, Wheels, etc. are not covered under this warranty (See page 151.)

### Repairs

To maximize the long-term value of your Dynabrade products, have them repaired by our factory experts. We have a fully trained staff to meet all your service needs. By relying on Dynabrade for service, you can be confident that your tool will continue to operate at peak levels of performance. For those who have their own in-house repair facilities, ask your local Dynabrade Distributor about our tune-up kits available for selected models or place your order for specific parts as needed directly with your Dynabrade distributor.

#### Flat Rate Repair

Flat rate repair offers a reliable way to keep your tools at peak performance at a known cost. It includes labor and all necessary parts needed to restore the tool to approved factory performance levels. Dynabrade will only repair standard items that were returned with the tool (i.e. if accessories such as contact arms, pads, etc. are missing from the tool or damaged, they will not be replaced). We may determine, based on our examination, that a product is beyond economical repair.

#### Motor Tune-Up Kits

The regular maintenance of any air tool will contribute to greater efficiency of the tool and will prolong tool life. Motor Tune-Up Kits contain replacement parts which are most susceptible to wear. Each Dynabrade tool is complimented by a specific Motor Tune-Up Kit which you will find referenced throughout the catalog. See the Accessories section for a complete listing.

#### Drop-In Motors

Drop-in Motors provide a convenient, dependable way to repair your tools in-house.

#### Industrial Air Tool Maintenance

Dynabrade has designed a booklet to promote and assist with proper air tool maintenance. Please order our "Industrial Air Tool Maintenance Guide," no. D03.10.