## **INTRODUCTION**

# **General Product Information** Discover The Dynabrade Difference!

## **MISSION STATEMENT**

To exceed the expectations of our customers through the innovative design of the highest quality abrasive power tools and related accessories.

### **Product Line**

Founded in 1969, Dynabrade has earned a reputation and position of continued leadership in the innovative design and manufacturing of unique portable abrasive power tools. Dynabrade tools grind, deburr, file, sand and polish to meet the needs of many industries for work with metals, wood, plastics, glass, rubber, stone, fiberglass, composites and much more.

## **Continuous Quality Control**

Every Dynabrade product undergoes rigorous performance tests at precise stages, from design conception through product assembly and packaging, to insure they meet our own high standards and the demands of our customers. Our goal is to maintain or improve Dynabrade quality with product and service performance levels that equal or exceed that of any competitor, and to exceed customers' expectations worldwide.

## **LIFETIME Warranty on Pneumatic Tools**

#### *Effective for Tools Purchased Beginning August 18, 2008* (*Previously Purchased Tools are Warranted for One Year*)

All Dynabrade portable pneumatic power tools are rigorously inspected and performance tested in our factory before shipping to our customers. If a Dynabrade tool develops a performance problem and an inherent defect is found during normal use and service, Dynabrade will warrant this tool against defects in workmanship and materials for the lifetime of the tool.

Upon examination and review at our factory, Dynabrade shall confirm that the tool qualifies for warranty status, and will repair or replace the tool at no charge to the customer.

Normally wearable parts and products are NOT covered under this warranty. Uncovered items include bearings, contact wheels, rotor blades, regulators, valve stems, levers, shrouds, guards, 0-rings, seals, gaskets and other wearable parts.

Dynabrade's warranty policy is contingent upon proper use of our tools in accordance with factory recommendations, instructions and safety practices. It shall not apply to equipment that has been subjected to misuse, negligence, accident or tampering in any way so as to affect its normal performance.

To activate lifetime warranty, customer must register each portable pneumatic power tool at www.dynabrade.com. Dynabrade will not honor lifetime warranty on unregistered tools. A one-year warranty will be honored on all unregistered portable pneumatic power tools. (In European countries, warranty on unregistered tools will be two years.)

Lifetime warranty applies only to portable pneumatic tools manufactured by Dynabrade, Inc. in the USA. Lifetime warranty applies only to the original tool owner; warranty is non-transferable.

## **Two Year Warranty on Portable Vacuums**

Two years from date of purchase, all Portable Vacuums of our manufacture are warranted against defects in workmanship and materials under normal use and service. Our obligation is contingent upon proper use of Dynabrade Vacuums in accordance with factory recommendations, instructions and safety practices. It shall not apply to equipment which has been subject to accident, negligence or misuse, such as using incorrect filters. It shall also not apply to equipment that has been tampered with in any way so as to affect its normal performance. Normally wearable parts such as Electrical Motor Brushes, Hoses, Wheels, etc. are not covered under this warranty (See page 151.)

### **Repairs**

To maximize the long-term value of your Dynabrade products, have them repaired by our factory experts. We have a fully trained staff to meet all your service needs. By relying on Dynabrade for service, you can be confident that your tool will continue to operate at peak levels of performance. For those who have their own in-house repair facilities, ask your local Dynabrade Distributor about our tune-up kits available for selected models or place your order for specific parts as needed directly with your Dynabrade distributor.

#### Flat Rate Repair

Flat rate repair offers a reliable way to keep your tools at peak performance at a known cost. It includes labor and all necessary parts needed to restore the tool to approved factory performance levels. Dynabrade will only repair standard items that were returned with the tool (i.e. if accessories such as contact arms, pads, etc. are missing from the tool or damaged, they will not be replaced). We may determine, based on our examination, that a product is beyond economical repair.

#### Motor Tune-Up Kits

The regular maintenance of any air tool will contribute to greater efficiency of the tool and will prolong tool life. Motor Tune-Up Kits contain replacement parts which are most susceptible to wear. Each Dynabrade tool is complimented by a specific Motor Tune-Up Kit which you will find referenced throughout the catalog. See the Accessories section for a complete listing.

#### **Drop-In Motors**

Drop-in Motors provide a convenient, dependable way to repair your tools in-house.

#### Industrial Air Tool Maintenance

Dynabrade has designed a booklet to promote and assist with proper air tool maintenance. Please order our "Industrial Air Tool Maintenance Guide," no. D07.18.

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