

# General Product Information

Discover The Dynabrade Difference!

## DYNABRADE MISSION STATEMENT

*To exceed the expectations of our customers through the innovative design of the highest quality abrasive power tools and related accessories.*

### Product Line

Founded in 1969, Dynabrade has earned a reputation and position of continued leadership in the innovative design and manufacturing of unique portable abrasive power tools. Dynabrade tools grind, deburr, file, sand and polish to meet the needs of many industries, for work with metals, wood, plastics, glass, rubber, stone, fiberglass, composites and more.

### Continuous Quality Control

Every Dynabrade product undergoes rigorous performance tests at precise stages, from design conception through product assembly and packaging, to ensure they meet our own high standards and the demands of our customers. Our goal is to maintain or improve Dynabrade quality with product and service performance levels that equal or exceed that of any competitor, and to exceed customers' expectations worldwide.

### Dynabrade Trademarks

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### Product Maintenance

To maximize the long-term value of your Dynabrade products, have them repaired by our factory experts. We have a fully trained staff to meet all your service needs. By relying on Dynabrade for service, you can be confident that your tool will continue to operate at peak levels of performance. For those who have their own in-house repair facilities, ask your local Dynabrade distributor about our Tune-Up Kits available for selected models, or place your order for specific parts directly with your Dynabrade distributor.

#### Flat Rate Repair

Flat rate repair offers a reliable way to keep your tools at peak performance at a known cost. It includes labor and all necessary parts needed to restore the tool to approved factory performance levels. Dynabrade will only repair standard items that were returned with the tool. (If accessories such as Contact Arms, Pads, etc. are missing from the tool or damaged, they will not be replaced.) We may determine, based on our examination, that a product is beyond economical repair.

#### Motor Tune-Up Kits – See Page 267

The regular maintenance of any air tool will contribute to greater efficiency of the tool and will prolong tool life. Motor Tune-Up Kits contain replacement parts which are most susceptible to wear. Each Dynabrade tool has an associated Motor Tune-Up Kit, which you will find referenced throughout the catalog.

#### Drop-In Motors – See Page 265

Drop-in Motors provide a convenient, dependable way to repair your tools in-house.

#### Industrial Air Tool Maintenance

Dynabrade has designed a booklet to promote and assist with proper air tool maintenance. Please order our "Industrial Air Tool Maintenance Guide," no. D07.18.



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